



# Trellix

## AI and data

The Good, the Bad and the Ugly

**Arjen Wark & Hemant Pandya**

Solution Engineer



# Two Speaker Intro



**Arjen Wark**

Solution Engineer BeNeLux



**Hemant Pandya**

Solution Engineer ME

**AI is here to  
stay  
(The Good)**



**Many advantages for  
(corporate) security  
enrichments and  
advise:**

**Trellix WISE**

**Personal benefit:  
Chat GPT, Gemini,  
CoPilot etc.**

# The threat of Generative AI

Benefits to Cybercriminals

(The Bad)

- Proficiency Prerequisites
- Quality for Quantity
- Operational Workload
- Automated Social Engineering

## THE CYBERTHREAT REPORT

November 2023

Insights Gleaned from a Global Network of Experts, Sensors, Telemetry, and Intelligence

Presented by

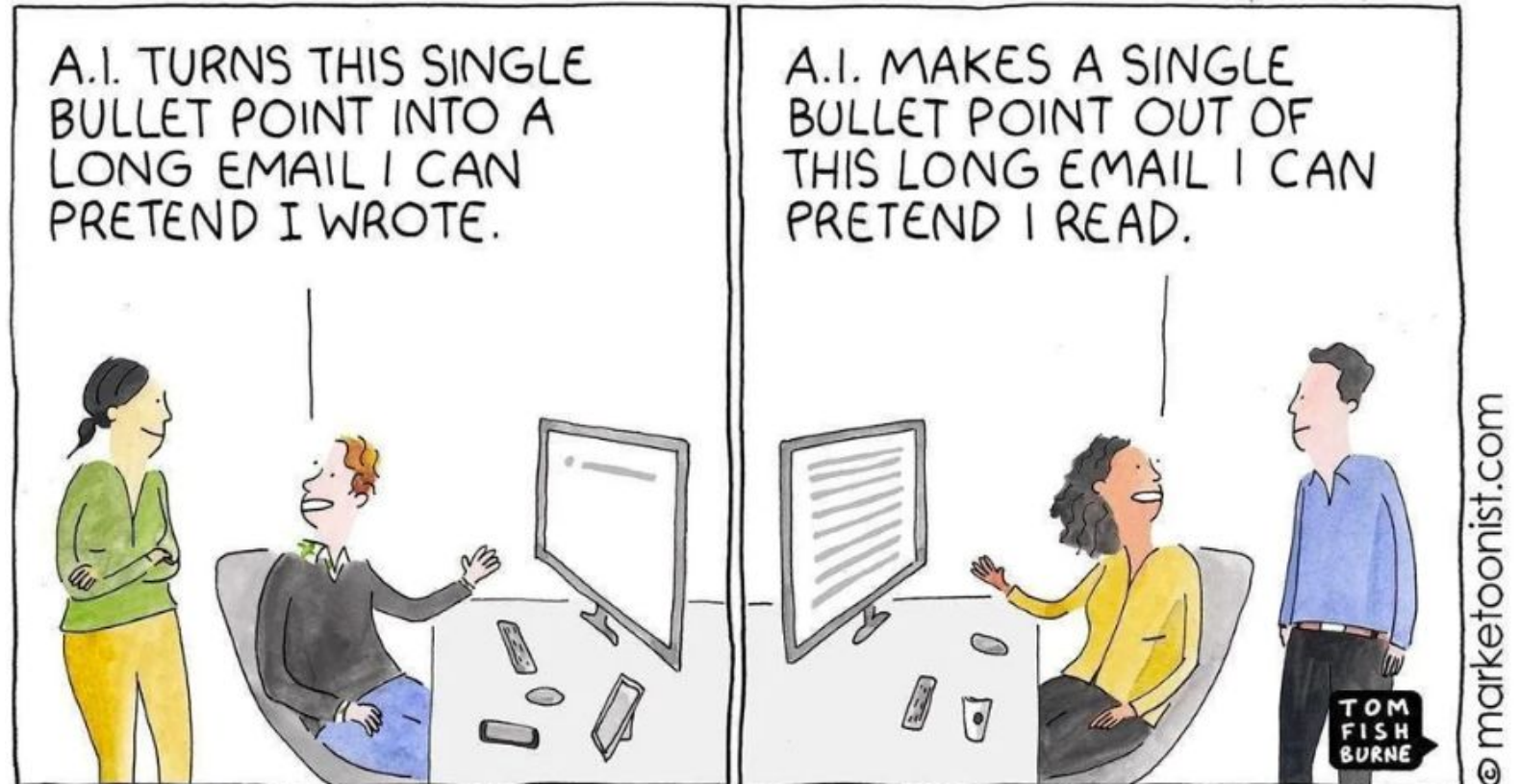
**Trellix** ADVANCED RESEARCH CENTER

# AI risks (The Ugly)

Incorrect data fed into AI

Personal data fed into AI

Company data fed into AI



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# Trellix DLP and AI

That is a WISE idea!

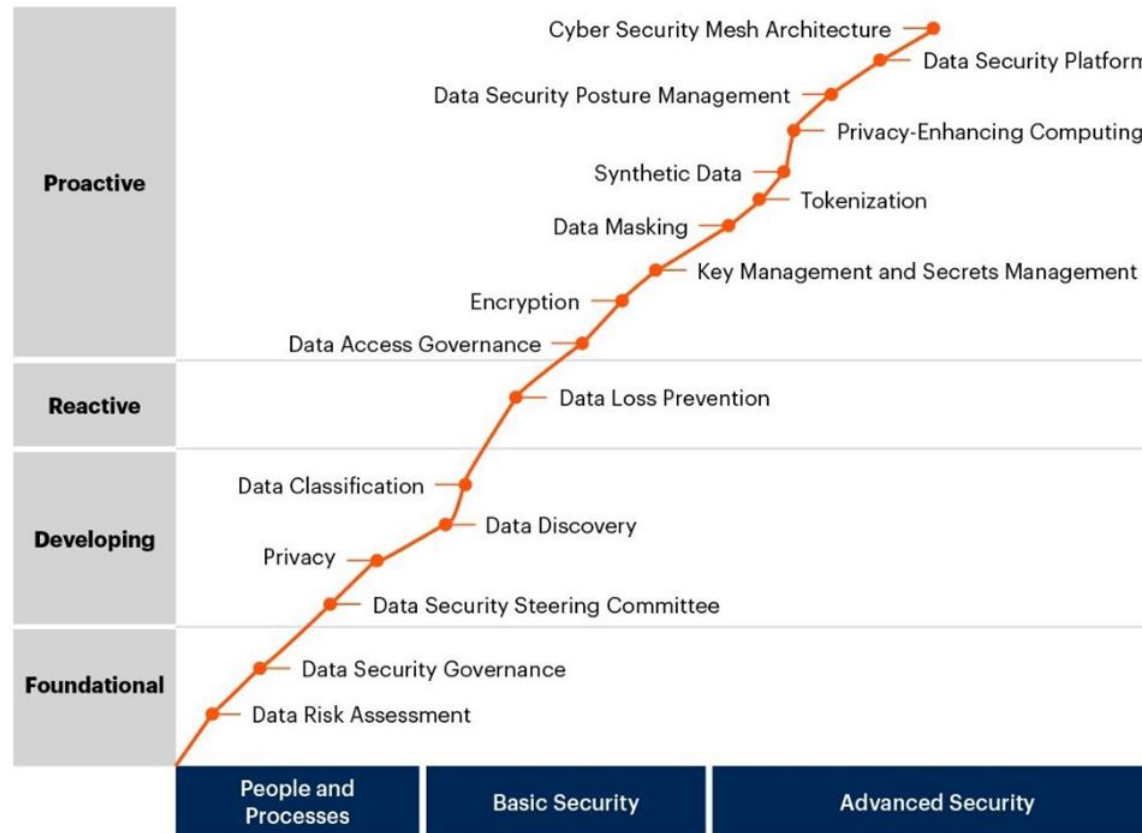


# Align with Gartner's Data Security Roadmap

Protect the Data wherever it is

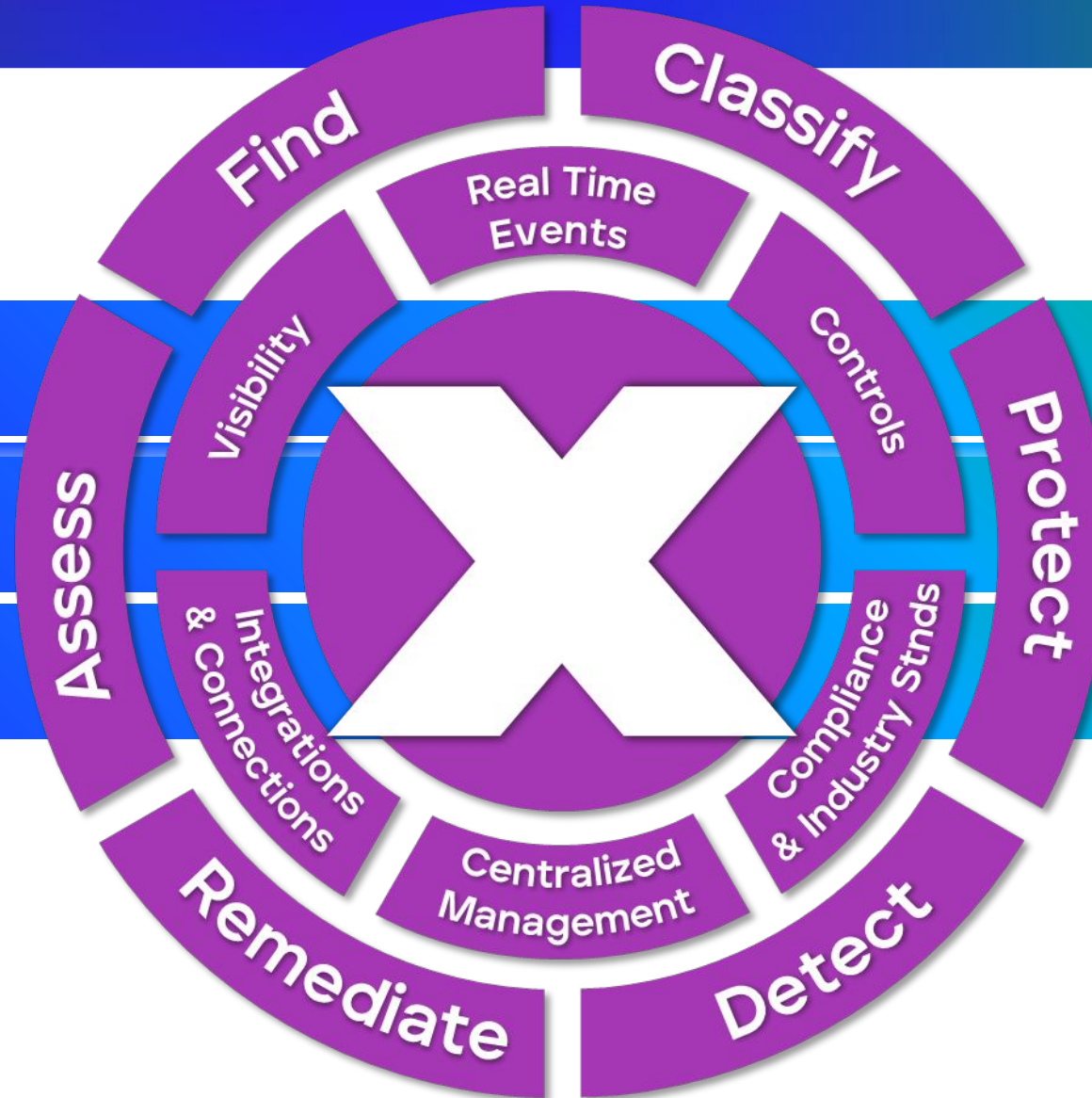
## Data Security Maturity Roadmap

Illustrative



Source: Gartner  
787538\_C

# Trellix Data Security



Trellix Data  
Loss Prevention

Trellix Data  
Encryption

Trellix Database  
Security



# Trellix Data Security

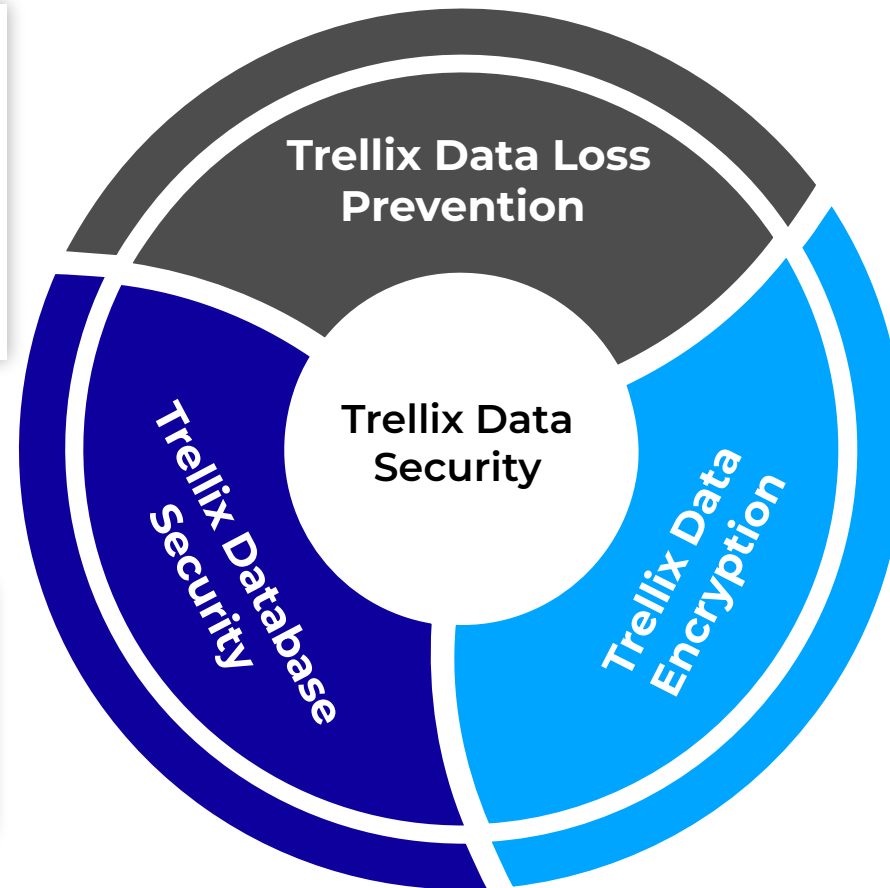
Protect the Data that Matters

## **Trellix Data Loss Prevention:**

Safeguard against intentional and accidental data leaks

## **Trellix Database Security:**

Find and defend databases and contained information



## **Trellix Data Classification:**

Discover and Classify data wherever it is as it helps to protect your data

## **Trellix Data Encryption:**

Protect enterprise and removable device data

# Trellix Data Security

Protect the Data that Matters

## Trellix Data Security Management Platform - ePolicy Orchestrator (ePO) (Central)



  
Desktop, Laptop, Workstation, & Server Protection  
VDI is Supported

Trellix Agent (Single Agent)

Network Components

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Trellix WISE

AI to Enhance the good



# DLP Event Analysis

## Security Analyst Event Review

An analyst typically takes a few minutes to hours to investigate an event.

This has been one of the biggest challenges organizations have faced with Data Loss Prevention which can lead to frustration and potentially scaling back their DLP program when dealing with hundreds of events that need to be investigated daily.

### Common Investigation Questions Asked

- Which events should I focus on investigating?
- What occurred with this event?
- How confident am I that this event should be investigated?
- How can I summarize what occurred the end-user who is not technical?
- What next steps should be taken to investigate this incident?
- Are there any changes that should be made to the rule that triggered?

# Trellix Wise + DLP

Trellix Wise Analyzed Cases Annotated

Trellix Wise determines that the overall severity of the event should be raised bringing it to the attention of an analyst

Event Summary, Non-Technical Summary and Steps, SOC Summary and Steps all generated by Trellix Wise reducing the burden on an analyst

The screenshot shows the Trellix DLP Case Management interface. The top navigation bar includes 'Dashboards', 'System Tree', 'Support Center', 'ePO - SaaS Migration', 'Queries & Reports', 'Policy Catalog', 'DLP Policy Manager', and 'DLP Incident Manager'. The main content area is titled 'DLP Case Management' and shows a case with ID 1. The case details include: Owner: Unassigned, Priority: Resolve immediately, Resolution: New, and Labels: Under investigation. The case was opened on May 1, 2024 at 6:52:59 PM by admin. The Trellix Wise Analysis section provides an event summary, a non-technical summary, a SOC summary, and investigation recommendations. The event summary states that a DLP alert was triggered by the Chrome web browser on an EC2 instance named EC2AMAZ-3048SHB on April 30, 2024 at 12:45:16 PM UTC. The alert was categorized as a 'Warning' severity and was generated by the 'My Default DLP (2)' policy. The non-technical summary states that event data suggests that an employee attempted to upload PII information to the website, which triggered a data protection rule. The SOC summary states that a DLP alert categorized as 'Warning' severity was triggered by the Chrome browser on an EC2 instance named EC2AMAZ-3048SHB with IP address 10.106.216.111. The 'Administrator' user accessed a potentially sensitive URL (https://ec2amaz-3o48shb:8443/core/oriontab.do?sectionid=dataprotection&tabid=classific.classification&orion.user.security.token=4wbxxzlhcpmi7r5x) and attempted to upload PII data. This URL is listed as 'Unrated' by Trellix GTI and has no prior appearances in any logged alert. This user has 3 previous alerts, generated in the last 4 days. The alert was generated by the 'My Default DLP (2)' policy, which detected 3 PII data pattern matches for address, phone number, and social security [PII data redacted from alert]. The investigation recommendations include: 1. Review the URL and determine if it is a legitimate business resource or a potentially malicious site. 2. Investigate the user's recent activities and access patterns to identify any unusual behavior or potential policy violations. 3. Examine the EC2 instance for any signs of compromise or unauthorized access. 4. Review the data that the user has access to and determine if the proper access controls are in place. 5. Review the type of data involved in this alert and determine if this user should have access to this data. The interface also includes tabs for Incidents, Comments, Attachments, Stakeholders, Audit Log, and Wise. The Wise tab is currently selected. The bottom right corner of the interface has 'Save' and 'OK' buttons.

# Trellix Wise + DLP

The screenshot displays the Trellix DLP Case Management interface. At the top, a navigation bar includes 'Dashboards', 'System Tree', 'Support Center', 'ePO - SaaS Migration', 'Queries & Reports', 'Policy Catalog', 'DLP Policy Manager', and 'DLP Incident Manager'. The main header reads 'Data Protection DLP Case Management'. Below this, the 'Case Management' section shows details for Case ID: 1, with a title '[Trellix Wise] - Incident ID: 4 - PII Uploaded to Website'. The case is owned by 'Unassigned', has a priority of 'Resolve immediately', and a status of 'New'. The resolution is 'Under investigation'. The case was opened on May 1, 2024 at 6:52:59 PM by 'admin'.

The 'Trellix Wise Analysis' section provides an event summary: 'A data loss prevention (DLP) alert was triggered by the Chrome web browser on an EC2 instance named EC2AMAZ-3048SHB on April 30, 2024 at 12:45:16 PM UTC. The alert was categorized as a "Warning" severity and was generated by the My Default DLP (2) policy.' It also includes a non-technical summary stating that an employee attempted to upload PII information to the website, and a SOC summary detailing the user's access to a sensitive URL and the alert's generation by the My Default DLP (2) policy.

At the bottom of the analysis, 'SOC INVESTIGATION RECOMMENDATIONS' are listed: 1. Review the URL and determine if it is a legitimate business resource or a potentially malicious site. 2. Investigate the user's recent activities and access patterns to identify any unusual behavior or potential policy violations. 3. Examine the EC2 instance for any signs of compromise or unauthorized access. 4. Review the data that the user has access to and determine if the proper access controls are in place. 5. Review the type of data involved in this alert and determine if this user should have access to this data.

On the right side, a 'Wise Chat' window is open, showing a conversation with Trellix Wise. The chat messages are: 'Hello. This is Trellix Wise, standing by to answer your questions and provide insight.', 'Do you agree that the severity of this alert should be changed from Warning to Major?', 'My confidence in raising the severity of this alert to Major is 85/100.', 'Does the rule that triggered this alert appear to be functioning correctly?', and 'PII Blocker 2024.1 appears to be functioning as intended. However, if you suspect it is generating excessive false positives, it may be beneficial to review the rule's criteria here.' Below the chat are several buttons: 'Provide more details', 'Advise on possible next steps', 'Show related MITRE info', 'Show related breaches', 'Show device information', 'Show Knowledge Graph', and 'Show Sequence View'.

Chat directly with Trellix Wise for additional context and investigation steps

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# Trellix DLP

Preventing the Ugly



The Trellix logo is displayed in a large, white, sans-serif font. The background of the slide is a gradient from dark blue to light blue, with a pattern of white dashed lines that create a sense of depth and movement, resembling a trellis or a grid of data points.

Trellix Data Protection

Protecting sensitive  
data in the age of AI

20-Apr-2023

- **Andy Logan – Solutions Architect - Data Protection**

The Trellix logo is displayed in a smaller, white, sans-serif font in the bottom left corner of the slide.



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One more thing...



# Trellix Database Security

Find and defend databases and the information they contain

## Before

- Unprotected databases and sensitive information exposed
- Unrestricted user access
- Unpatched misconfigured databases
- Lack of compliance reporting

## How We Help

- Databases and sensitive information discovered
- Authorized access only
- Scan, patch and secure databases quickly
- Speed and simplify compliance reporting

## After

- Visibility across supported databases
- Sensitive data secure
- Meet compliance standards
- Data events monitored and addressed

# Trellix Database Security

Find and defend databases and the information they contain

**ONE COMPREHENSIVE OFFERING!**

## Virtual Patching

- Protect databases from known and unknown vulnerabilities without downtime
- Stop intrusions and other exploits
- Get extra security when patches are no longer available for legacy or out of date applications

**Trellix  
Database  
Security**

## Vulnerability Manager

- Find databases and the sensitive information they contain through automated scanning
- Identify and prioritize vulnerabilities
- Get detailed remediation advice

## Database Activity Monitoring

- Monitor, log, and control database access
- Identify and block potential threats before they can damage the environment
- Speed audit and compliance tasks

Expert professionals available for implementation and training. Centralized deployment, reporting, and tracking through a single management console available on-premises. Flexible licensing options. Available as a stand-alone or added on to Data Security packages.

## vPatch Rules

Security Level (HIGH)

[Edit Filters]

712 Rules results for: All rules

Rule 1-10 of 712 [First](#) [Previous](#) [Next](#) [Last](#)

Status	System ID	Name	Installed On & Actions	Properties
	200	Failed login; ID:200	All DBMSs    Level: Medium, Alert	
	210	Security mechanism tampering; ID:210	All Oracle    Level: High, Alert	
	300	Possible TNS Poisoning; ID:300	All Oracle 10    Level: High, Alert All Oracle 11    Level: High, Alert	
	1000	SQL Injection in package SYS.DBMS_CDC_IMPDP; ID:1000	All Oracle 10    Level: High, Alert	
	1001	SQL Injection in package SYS.DBMS_CDC_IMPDP; ID:1001	All Oracle 10    Level: High, Alert	
	1002	SQL Injection in package SYS.DBMS_METADATA; ID:1002	All Oracle 9    Level: High, Alert All Oracle 10    Level: High, Alert	

# vPatch Rules

## Vulnerability Assessment Tests

[Edit Filters]

7815 VA Test results for: All VA Tests

Actions

Create New VA Test

System Id	Test Name	Test Groups	Test Category	Level	Actions
ORAPATCH032	(Security) patches for Oracle XE...	Oracle 10, Oracle RAC	Patches		
HANACONF014	[httpserver] anonymous_from_entr...	All SAP HANA	Configuration		
HANACONF013	[jsvm] disable_access_check is e...	All SAP HANA	Configuration		
ORAOSSCN_U	_MINIMUM_GIGA_SCN is configured ...	Oracle 10, Oracle 12, Oracle 11,...	OS Tests		
ORAOSSCN_W	_MINIMUM_GIGA_SCN is configured ...	All Oracle, Oracle RAC	OS Tests		
HANACONF015	_SYS_BI_CP_ALL assignment	All SAP HANA	Configuration		
ORACONF347	_system_trig_enabled is disabled	All Oracle, Oracle 12, Oracle 19...	Configuration		
ORACONF202	_trace_files_public is true	PCI-DSS, Oracle 12, Oracle 10, O...	Configuration		

# Automated Vulnerability Scanning

Enable auto refresh

[Edit Filters]

Select: Page, All, None

Alerts Results for: All Alerts

Actions: Resolve Archive Generate Report

Alert 1-30 of 67652 First Previous Next Last

	Level	DBMS	Time	Resolution	Statement	Rules	Action(s)
<input checked="" type="checkbox"/>	ORCL	ORCL	15 Feb 2019 19:34:08	Unresolved	BEGIN dbms_defer_sys.d...	SQL Injection i...	

User: JACK DBMS: ORCL IP: 10.1.0.151  
 OS User: ORACLESRVMcAfee Application: sqlplus.exe Host Name: ORACLESRV  
 Rules: SQL Injection in package SYS.DBM... ID: 56000000  
 Statement: BEGIN dbms\_defer\_sys.delete\_tran('1', '' or 1=' || USER || '.attack() --'); END;

Detailed View

<input checked="" type="checkbox"/>	ORCL	ORCL	15 Feb 2019 19:37:52	Unresolved	BEGIN dbms_defer_sys.d...	SQL Injection i...	
<input checked="" type="checkbox"/>	BKNDSQL	BKNDSQL	15 Feb 2019 19:44:12	Unresolved	IF @@TRANCOUNT > 0 COM...	Catch All	
<input checked="" type="checkbox"/>	BKNDSQL	BKNDSQL	15 Feb 2019 19:44:12	Unresolved	select max(this_MODIF...	Catch All	
<input checked="" type="checkbox"/>	BKNDSQL	BKNDSQL	15 Feb 2019 19:44:12	Unresolved	(@P0 nvarchar(4000),@P...	Catch All	
<input checked="" type="checkbox"/>	BKNDSQL	BKNDSQL	15 Feb 2019 19:44:12	Unresolved	IF @@TRANCOUNT > 0 COM...	Catch All	

# Detailed Alerts and Notifications

## Select Regulations

 **Best Practices**

The Best Practices wizard provides generic security rules that are considered common practice among customers of all industries. It is recommended that first time users use this wizard in order to achieve good basic security and as an introduction to the product capabilities.

 **GDPR**

The GDPR wizard helps prepare databases for General Data Protection Regulation (version 1.0) compliance.

 **GLBA**

The Gramm-Leach-Bliley Act (GLBA) wizard helps prepare databases for GLBA compliance by creating custom rules for compliance with the technical safeguards required by section 501(b) of the Gramm-Leach-Bliley Act (GLBA).

 **HIPAA**

The HIPAA wizard helps prepare databases for HIPAA compliance (including amendments added on or before November 2009).

 **PCI-DSS**

The PCI-DSS wizard helps prepare databases for PCI-DSS (version 1.1, 1.2, 2.0) compliance.

 **SAS-70**

The SAS-70 wizard helps service organizations prepare databases for SAS-70 compliance by applying prudent practices that help reduce risks involved in accessing sensitive user organization data in database systems.

 **SOX**

The Sarbanes-Oxley (SOX) wizard helps prepare databases for SOX compliance by applying prudent practices aimed at reducing

# Regulatory & Audit Compliance

Recalculate chart data

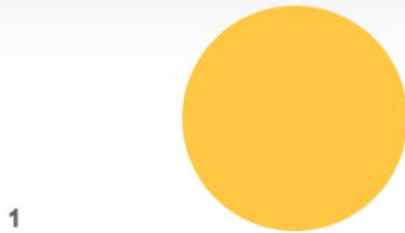
[Last 10 min] [Last hour] [Last day] [Last 7 days] **[Last 30 days]**

Unresolved Alerts (Real Time) ?

Alerts per DBMSs - Last 30 days (Last Update:27 Mar 2024 12:45:45) (Most Active)

Choose DBMSs ?

High Medium Low



Sensor Status (Real Time) ?

Sensors Up Sensors Pending Sensors Down



Alerts Summary - Last 30 days (Last Update:27 Mar 2024 16:26:57) ?



DBMS Status (Real Time) ?

Fully Monitored Partly Monitored Not Monitored



# Centralized Status and Events



The image features the Trellix logo centered on a background with a blue-to-green gradient. A white dashed grid pattern is overlaid on the background, with the lines curving slightly. The logo itself is in a white, bold, sans-serif font.

Trellix