

Security for Microsoft Exchange (SME) Essentials

Education Services eLearning course

Introduction

This course will help you find the best ways to help resolve customer concerns when using SME. It covers concerns for all major features and will help you find your way around the product. Also, the course will provide some guidance on how to use the troubleshooting tools provided for SME.

Course Goals

- Analyze the architecture and learn how to Install and Upgrade SME.
- Learn navigation of SME UI and policy configuration.
- Provide Tier 1 support on SME product.

DATASHEET

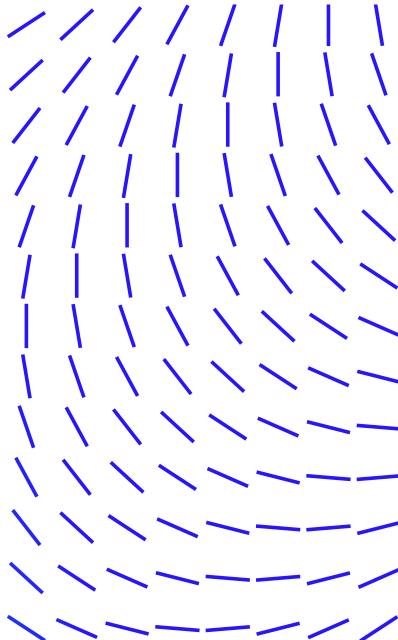
Audience

Channel Partners, Support Agents that are new to the product, Support Partners, and any other personnel with a need for technical information about Security for Microsoft Exchange (SME).

Recommended Pre-Work

This course assumes that the learner already is familiar with ePolicy Orchestrator, PostGres database, and Microsoft Exchange. If the student is not already familiar with these products courses are available on McAfee University:

- ePolicy Orchestrator (On-Prem) Essentials



Agenda At A Glance

4 hours

This course has the following modules. Each module is a combination of instructional material, videos, and links. Please complete each module. Also refer to all the documentation of this product. (Installation Guide and Product Guide from the Product Documentation Portal).

- Introduction
- MSME Basics
- Architecture
- Pre-Installation
- Installation
- Post-Installation
- Upgrade
- User Interface
- ePO UI
- Policies
- ePO Policies
- Scanners and Filters
- On Access Scans
- VSAPI
- On Demand Scans
- Gateway Policy and Anti-Spam
- Detections
- Reporting
- Filtering and Reputation
- Whitelists and Exclusions
- Diagnostics
- Product Health
- Uninstallation
- Course Summary